Commonwealth Bank
Commonwealth Bank of Australia
ABN 48 123 123 124
Australian credit licence 234945

MR BEAU EVAN CRAVEN

44 NGUNGUN CRES

GLASS HOUSE MOUNTAINS QLD 4518

07 Sep 2026

Dear Mr Craven

We have closed your Credit Card account 5353 XXXX XXXX 7768 as you requested.

We will send you a final statement shortly.

What do you need to do?

Please:

- Cancel or update any regular payment arrangements linked to your closed Credit Card account, such as insurance or mobile phone contract payments. Only you can authorise these changes.
- Destroy any cards issued on this account by cutting them into pieces.
- Redeem any remaining Commonwealth Award Points within three months (excludes cash back) of the date of card closure. After that, your points will expire. If you have opted in to transfer your points to Qantas Points, this will continue.
- Make new arrangements for your electronic banking. The cards for your closed Credit Card account have been cancelled, so you will not be able to use them to access other linked accounts at an ATM.

Contact us

If you have any questions you can visit a CommBank branch or call 13 2221, 8am-8pm, 7 days a week.

Yours sincerely,

The CommBank Team

Notice of Confidential Information

This document is intended only for the addressee(s) and contains information which may be confidential. If you are not the intended recipient please advise the sender, do not use or disclose the contents, and delete the message from your system.

This message contains important information or updates about your service, therefore you cannot unsubscribe from this type of notification.